

Unum Life Insurance Company of America Long Term Care Operations 2211 Congress Street Portland, ME 04122

#### **Election to Continue Group Long Term Care Insurance**

You may be eligible to continue your Group Long Term Care Insurance after your group coverage terminates if you are an insured employee, spouse, domestic partner, or former spouse/domestic partner. To continue your Group Long Term Care Insurance, you will need to review and complete the following forms:

- 1. Election to Continue Your Long Term Care Insurance Coverage
- 2. Protection Against Unintentional Lapse of Long Term Care Insurance
- 3. Authorization and Agreement for Monthly Automatic Payments (Optional)
- 4. Group Long Term Care Request to Change Coverage (Optional)
- 5. Third Party Authorization (Optional)

## 1. Election to Continue Your Long Term Care Insurance Coverage

**IMPORTANT NOTE:** If you wish to continue your coverage, you must complete the **Election to Continue Your Long Term Care Insurance Coverage** form. Your completed form must be returned to Unum within the time period specified in your Group Long Term Care certificate. Please read all instructions before completing this form. **Please print legibly.** 

#### **SECTION 1: EMPLOYER**

This section is to be **completed by the Employer**. Employer signature and date is required. When completing the *"Current Monthly Premium Payment"* information, the amount **MUST** include: *amount paid by the employer (if applicable) + amount paid by the employee = Employee Premium.* 

#### SECTION 2: EMPLOYEE SECTION 3: SPOUSE OR DOMESTIC PARTNER (IF APPLICABLE)

This section(s) is to be **completed by the Employee**, **Spouse**, **or Domestic Partner**:

- If you are an employee, spouse, or domestic partner, please complete Section 2, or Section 3, or Both if applicable
- All applicable sections must be completed, signed, and dated

The completed **Election to Continue Your Long Term Care Insurance Coverage** form to continue your Group Long Term Care Insurance Coverage can be returned to Unum at the address provided above, faxed to 1-207-541-7606, or emailed to GLTCtask@unum.com.



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#### 2. Protection Against Unintentional Lapse of Long Term Care Insurance

You will receive notice if any coverage for which you are required to pay the cost is about to terminate due to non-payment of premiums. This form provides Unum with a written designation of at least one person, in addition to you, who will also receive the notice of cancellation of your coverage for non-payment of premium. The purpose of assigning a designee is to protect against unintentional termination of coverage:

- To elect a designee, complete **Sections 1 and 2** of this form
- To waive the election of a designee, complete **Sections 1 and 4** of this form

<u>Note:</u> **Section 3** must be completed by your designee ONLY if you are a resident of New Jersey or New York, and are age 62 or older.

The completed **Protection Against Unintentional Lapse of Long Term Care Coverage** form can be returned to Unum at the address provided above, faxed to 1-207-541-7606, or emailed to GLTCtask@unum.com.

#### 3. Authorization and Agreement for Monthly Automatic Payments

You are responsible for the <u>entire cost</u> of coverage as of the end of active employment. You may elect paper billing on a quarterly, semi-annual or annual basis, or automatic payments on a monthly basis. If you choose monthly billing via checking account withdrawal:

- You MUST complete, sign and date the **Authorization and Agreement for Monthly Automatic Payments** form. If this is not received, Unum will default to quarterly premium invoices until this form is received.
- Important Note: Your first automatic withdrawal could include two or more months of premium.

Please do not include payment at this time. Your first automated checking account withdrawal or initial invoice (quarterly, semi-annual or annual mode selection) will be adjusted to account for all premiums due.

The completed **Authorization and Agreement for Monthly Automatic Payments** form can be returned to Unum at the address provided above, faxed to 1-207-541-7606, or emailed to GLTCtask@unum.com.



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#### 4. Group Long Term Care Request to Change Coverage

In addition to continuing your coverage, you may also make changes to your coverage:

- You may elect to <u>decrease</u> coverage to offset your premium impact. To decrease your coverage, you will need to complete a Group Long Term Care Request to Change Coverage form. Coverage decrease options may include one or a combination of the options listed below. Options will depend upon your specific coverage and the plan options available to you in the group long term care policy through which your coverage was issued. Please note all options available are not of equal value:
  - o Decrease your benefit amount
  - o Decrease your benefit duration
  - o Decrease your plan choice (such as home care coverage or inflation)
- You may apply to <u>increase</u> coverage by filling out a **Benefit Election Form and Evidence of Insurability.** Contact Unum at 1-800-227-4165 to obtain these forms. Please note:
  - o Premium for increased coverage will be based on your current attained age, and
  - o All applications to increase coverage are contingent on approval by Medical Underwriting.

The completed **Group Long Term Care Request to Change Coverage** form to decrease your coverage can be returned to Unum at the address provided above, faxed to 1-207-541-7606, or emailed to GLTCtask@unum.com.

To assist in making decisions as you review your current Long Term Care Insurance coverage, and for more information about the cost of long term care specific to your area, please see the following website: https://longtermcare.acl.gov/costs-how-to-pay/costs-of-care.html

#### 5. Third Party Authorization

You are not required to sign this Optional Authorization. However, if you would like us to communicate with a family member, friend or other third party about your Long Term Care Insurance plan or billing information, we recommend completing the **Third Party Authorization** form. This authorization allows Unum to share the following information with authorized individual(s) or organization(s) you designate for the purpose of assisting with your insurance coverage:

- Information regarding your coverage, including policy provisions and riders
- Information regarding premium calculation, invoicing and payments

The completed **Third Party Authorization** form can be returned to Unum at the address provided above, faxed to 1-207-541-7606, or emailed to GLTCtask@unum.com.



## ELECTION TO CONTINUE YOUR LONG TERM CARE INSURANCE COVERAGE

SECTION 1 - EMPLOYER SECTION			
Policy Number Company Name:			
Company Address: Street	City State/Zip		
Person Terminating Group Coverage:   Employee	City State/Zip Spouse or Domestic Partner (if applicable)		
Employee Name:			
Employee Social Security Number			
Termination Reason:         Image: Termination of employment         Image: Divorce         Image: Divorce         Image: Other	use or Domestic Partner		
Termination Date: / / / / / / / / / / / / / / / / / / /			
Current Monthly Premium Payment: Employee \$	/month Spouse \$/month		
SIGNATURE OF EMPLOYER:	TODAY'S DATE		
SECTION 2: EMPLOYEE - ALL FIELDS MUST BE COMPLETED, SIGNED AND DATED			
Policy Number Employee Name:			
Social Security Number			
Mailing Address: Street	City State/Zip		
Email Address:			
□ Male □ Female Phone/Cell Number			
Payment Options: (Select only one Mode) Note: If a payment option is	not selected, Unum will default to Quarterly Billing.		
<ul> <li>Monthly Automatic Payment (ACH) First of Every Month via Checking Account</li> <li>*if selected, you must complete form 7713-04.</li> <li>Quarterly Paper Bill (Monthly Premium X</li> </ul>			
SIGNATURE OF EMPLOYEE:	TODAY'S DATE		
ΡΙ ΕΔSE RETAIN Δ COPY OF T	HIS FORM FOR YOUR RECORDS		

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#### ELECTION TO CONTINUE YOUR LONG TERM CARE INSURANCE COVERAGE

Policy Number		
SECTION 3 - SPOUSE OR DOMESTIC PARTNER (IF COMPLETED, SIGNED AND DATED	APPLICABLE) - ALL FIEL	DS MUST BE
Check here if you do not wish to continue spouse	Long Term Care Coverag	e, sign and date below.
Name:		·····
Mailing Address: Street	City	State/Zip
Email Address: Social Security Number = =		
□ Male □ Female Phone/Cell Number		
Payment Options (Complete if only the spouse is electir (Select only one Mode) Note: If a payment option is not		to Quarterly Billing.
<ul> <li>Monthly Automatic Payment</li> <li>Quarterly Paper Bill</li> <li>(ACH) First of Every Month</li> <li>(Monthly Premium X 3)</li> <li>via Checking Account</li> </ul>		
SIGNATURE OF EMPLOYEE'S SPOUSE OR DOMESTIC PARTNER:	TODAY'S DATE	

# PLEASE RETAIN A COPY OF THIS FORM FOR YOUR RECORDS

# Information About Continuing Your Long Term Care Insurance Coverage

## Should The Certificate Of Coverage Be Kept?

If you elect to continue your long term care coverage, you should keep your Certificate of Coverage that was issued to you under the group plan. You will not receive a new Certificate of Coverage.

## Where Should Premium Payments Be Sent?

You must remit all premium payments directly to Unum. The address is: Unum Life Insurance Company of America P.O. Box 105570 Atlanta, GA 30348-5570

Your Certificate of Coverage sets forth in detail the rights and obligations of both you and the insurer. Please refer to your Certificate for more information including the number of days in your grace period, how long Unum will continue to pay for long term care benefits and when your coverage will terminate.

#### PROTECTION AGAINST UNINTENTIONAL LAPSE OF LONG TERM CARE INSURANCE ADDITIONAL DESIGNATION TO BE COMPLETED IF YOU ARE BILLED DIRECTLY

You will receive notice if any coverage for which you are required to pay the cost is about to terminate because you have not paid the required premiums.

You are required to provide Unum with a written designation of at least one person, in addition to you, who is to receive the notice of cancellation of your coverage for nonpayment of premium OR sign a waiver electing not to designate a person. You have the right to change these designations. Designation does not constitute acceptance of any liability on the part of the designated person or persons for services provided to you. The notice will not be sent until 30 days after the premium is due and unpaid.

#### Instructions

If you are electing a designee, please complete, sign and date **Sections 1 and 2**.

**Section 3** must be completed by your designee only if you are a resident of New Jersey or New York, and are age 62 or older.

If you are not electing a designee, please complete, sign and date Sections 1 and 4.

SECTION 1- Applicant / Insured - Please Print Legibly		
Policy Number		
Policyholder's/Company's Name:		
Your Name:		
Your Social Security Number		
SECTION 2- Designations - Please Print Legibly		
My Designations are as follows	:	
Name:		
Address:Street/PO Box		
City, State, Zip Code:		
Name:		
Address:Street/PO Box		
City, State, Zip Code:		
Applicant/Insured's Signature:	Date:	
PLEASE RETURN THIS FORM TO LTC SERVICE OPERATIONS AT		
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#### Section 3- For New Jersey or New York Residents Age 62 or Older

Per New Jersey Insurance code C.17:29C-1.2 and §3111 of the New York Insurance Laws, this form shall be delivered to Unum by certified mail, return receipt requested along with the completed Designee Acceptance below. Your Designee(s) must accept in writing that they are willing to receive copies of notices of cancellation, non-renewal and conditional renewal from us.

## DESIGNEE ACCEPTANCE LONG TERM CARE INSURANCE

This section needs to be completed by the Designee, if the named applicant/insured is age 62 or over and a resident of **New Jersey or New York**.

Applicant / Insured: Please complete this section prior to providing this form to your Designee for signature.

Applicant/Insured's name

Policy Number: \_\_\_\_ \_\_\_ \_\_\_ \_\_\_

Prior to issuing a long term care certificate, the applicant/insured is required to provide Unum with a written designation of at least one person, who is to receive the notice of cancellation of insurance coverage for nonpayment of premium, in addition to the applicant/insured OR sign a waiver electing not to designate a person. You have been listed as one of the designees. Designation does not constitute acceptance of any liability on the part of the designated person or persons for services provided to the applicant/insured.

You must accept in writing that you are willing to receive copies of notices of cancellation, nonrenewal and conditional renewal from Unum. Should you desire to terminate the status as a third party designee, you shall provide written notice to both Unum and the policyholder.

Designee's signature

Print name:

Date: \_\_\_\_\_

## SECTION 4-Waiver Electing Not To Name An Additional Designation

Protection against Unintentional Lapse. I understand that I have the right to designate at least one person, other than myself, to receive notice of lapse or termination of this long term care insurance policy for nonpayment of premium. I understand that notice will not be given until 30 days after a premium is due and unpaid. I elect NOT to designate any person to receive such notice.

$\square$	Applicant/Insured's signature:_	 Date	

#### PLEASE RETURN THIS FORM TO LTC SERVICE OPERATIONS AT THE ADDRESS LISTED ABOVE

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Authorization and Agreement for Monthly Automatic Payments
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Drawn By and Payable To: Unum Life Insurance Company of America (Hereinafter referred to as "the Company")

Please Print			
Policy Number	Insured's Name: Las	it, First, Middle Initial	Social Security Number
1. Check all that	t apply:		
New autho	orized payment request	Change in bank	Change in account number
The monthly	debit date for all payme	ent plans is the 1 <sup>st</sup> of each	month.
2. Bank Infor Complete		or attach a voided check.	
Bank Name		Name on Bank Acc	count
Routing Numb	er (9-digits)	Account Number	
Refer to Samp	ple Check image for help	p in locating your Routing	and Account Numbers.
SAMPLE CHEC	K (bottom of check)		
For			
ı:012345	56789:ı 01	23456789123∥	1234
I		I	
Bank Routi	ing Number Bank	Account Number C	heck Number

**3.** Please sign and date. I authorize the above named bank to pay and charge my account monthly debit entries for the above insured, including checks, drafts and other orders by electronic or paper means, made by and payable to the Company. Your signature confirms that you have read and agree to the terms and conditions that are reflected on the reverse side of this form.

Signature of Account Holder	Date of Signature

A COPY OF THIS AUTHORIZATION SHALL BE AS VALID AS THE ORIGINAL Please retain a copy of this form for your records

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# **Terms and Conditions**

I (each of the premium payors whose signature appears on the previous page) have **carefully read** the terms of this authorization, and I **understand** and **agree** that:

- 1) This Authorization applies to coverage provided under the policy listed above and to any coverage subsequently added.
- 2) My signature on the next page reflects my intent that my account be debited by the Company in the amount necessary to pay premium.
- 3) No notice of premium due will be furnished while the Authorization is in effect, except, if any check or other debit entry made pursuant to this Authorization is not paid, the Company will send notice of premium past due.
- 4) It is my responsibility to fund my account in an amount sufficient to pay premium when due and failure to do so may result in lapse of coverage. Payments are typically drawn on the 1<sup>st</sup> of the month.
- 5) This Authorization does not waive, alter or amend any provision of coverage under the above policy.
- 6) No premium shall be deemed paid until the Company receives payment at its Home Office.
- 7) The Company shall incur no liability as a result of the dishonor of any debit entry or any check, draft or other instrument drawn pursuant to this Authorization Agreement.
- 8) This Authorization shall remain in effect unless and until the bank, the insured person or premium payor presents written notice of termination to the Company.

**Exception**: The Company may terminate this Agreement, by providing written notice thereof, in the event that, within any period of twelve consecutive months, two or more premium debits are not paid upon presentation, or if any time the Company is required to refund to the bank any amount paid pursuant to this Authorization.

- 9) Upon termination of this Agreement, premiums will be payable at the rate (amount) and mode (frequency) required under the Company's usual rate and mode for coverages not enrolled in the Automatic Payment Plan.
- 10) Funds must be paid in U.S. dollars and withdrawn from a U.S. bank.

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#### GROUP LONG TERM CARE REQUEST TO CHANGE COVERAGE

Return Form to: Long Term Care Operations 2211 Congress Street Portland, ME 04122 Fax: 207-541-7606

Use this form to change your voluntary Group Long Term Care (GLTC) insurance coverage amount. If you wish to increase your coverage, you will need to complete a Benefit Election Form and Evidence of Insurability if applicable.

SECTION 1: INSURED INFORMATION SECTION (Complete all fields)
Policy or BL#
Group Policyholder Name:
Group Policyholder Address:
Insured Name:
□ Check here to report an address change
Insured's Mailing Address:
Social Security Number:
Relationship to Employee (if applicable): Employee Name:
Email Address: Daytime Telephone Number
SECTION 2: CHANGE IN COVERAGE SECTION (Complete all applicable fields, sign and date the form) Refer to your certificate of insurance or enrollment kit for coverage options and rates available to you under the group policy.
<ul> <li>CANCEL coverage, complete the following (check all that apply): <ul> <li>□ Cancel all Group Long Term Care Coverage</li> <li>□ Cancel Spouse Group Long Term Care Coverage - Spouse may continue coverage by completing form 7712-04 (Elect to Continue Group Long Term Care Insurance).</li> </ul> </li> <li>DECREASE coverage complete the following (check all that apply): <ul> <li>□ Decrease my benefit amount to:</li> <li>□ Decrease my plan design to:</li> <li>□ Decrease my coverage to the employer funded plan, if any.</li> </ul> </li> <li>EXERCISE Non-Forfeiture Option: <ul> <li>□ Decrease the appropriate non-forfeiture option in my plan.</li> <li>Please select the appropriate non-forfeiture option below:</li> <li>□ Shorten Benefit Period</li> <li>□ Reduced Paid Up</li> <li>□ Contingent, if applicable</li> </ul> </li> <li>TERMINATE your Inflation provision, complete the following: <ul> <li>□ I wish to terminate the Inflation provision included in my coverage. Once terminated, I understand that my coverage will no longer receive automatic inflation credits. (Note: Terminating the inflation provision is an option that is only available to you if the group policy through which your coverage was issued offers a coverage option that does not include the Inflation provision.)</li> </ul> </li> <li>CHANGE your billing mode, complete the following: <ul> <li>□ Annual premium</li> <li>□ Semi-annual premium</li> <li>□ Quarterly premium</li> <li>□ Monthly automated checking account withdrawal (UNUM ACH election form must be attached - Form #7713-04.)</li> </ul> </li> </ul>
Insured Signature: Date:
The effective date of this change will be based on your signature date and/or the terms of your policy.
Retain a copy of this form for your records. Return completed form to the address reflected at the top of the form. Please contact Unum's Customer Service Center @ 1-800-227-4165 if you have any questions.

Unum is a registered trademark and marketing brand of Unum Goup and its insuring subsidiaries. Group long term care insurance is underwritten by Unum Life Insurance Company of America. In New York: underwritten by First Unum Life Insurance Company.

AE-1181 (05/17)



Third Party Authorization Group Long Term Care Unum Life Insurance Company of America 2211 Congress Street Portland, ME 04122 Fax: 207-541-7606

For toll-free assistance call: 1-800-227-4165

INSURED NAME	POLICY/BL #	POLICY/BL #	
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AUTHORIZED INDIVIDUAL(S) NAME	RELATIONSHIP TO THE INSURED	PHONE NUMBER

I authorize Unum Group, its subsidiaries and affiliates\* and duly authorized representatives ("Unum") to disclose the following insurance plan and billing information to the person(s) or organization(s) listed above, for the purpose of assisting me with my insurance coverage:

- Information regarding my coverage, including policy provisions and riders;
- Information regarding premium calculation, invoicing and payments.

This authorization does not alter any prior designation made under any law protecting against unintentional lapse of coverage.

This authorization does not allow the authorized individual(s) or organization(s) to make any changes to my coverage.

This Authorization does not allow Unum to share claim or health information including, but not limited to, my medical condition, diagnosis, treatment, or pre-existing condition information; the names of my physicians and other medical providers; or benefit amounts paid to me or on my behalf.

Unum will rely on this authorization until I revoke it in writing.

Unum may provide information in writing, electronically, or by telephone (including voice mail messages).

#### CERTIFICATION

- I understand that once information is disclosed to the named authorized Individuals or Organizations, it may no longer be protected by federal privacy regulations.
- I am not required to sign this authorization and Unum may not condition payment of claims on whether I sign this authorization.
- I am entitled to receive a copy of this authorization.
- I may revoke this authorization in writing at any time, except to the extent that Unum has relied on the authorization prior to notice of revocation.

Insured Signature

Date Signed

Print Name

\*This authorization is valid for the following Unum insurance subsidiaries: Unum Life Insurance Company of America, First Unum Life Insurance Company and Provident Life and Accident Insurance Company.