# **BENEFIT SUMMARY**

Cigna Health and Life Insurance Co. For - Quinn, Emanuel, Urquhart & Sullivan, LLP Open Access Plus In-Network OAPIN Plan Effective - 09/01/2023



Selection of a Primary Care Provider - your plan may require or allow the designation of a primary care provider. You have the right to designate any primary care provider who participates in the network and who is available to accept you or your family members. If your plan requires designation of a primary care provider, Cigna may designate one for you until you make this designation. For information on how to select a primary care provider, and for a list of the participating primary care providers, visit www.mycigna.com or contact customer service at the phone number listed on the back of your ID card. For children, you may designate a pediatrician as the primary care provider.

**Direct Access to Obstetricians and Gynecologists** - You do not need prior authorization from the plan or from any other person (including a primary care provider) in order to obtain access to obstetrical or gynecological care from a health care professional in our network who specializes in obstetrics or gynecology. The health care professional, however, may be required to comply with certain procedures, including obtaining prior authorization for certain services, following a pre-approved treatment plan, or procedures for making referrals. For a list of participating health care professionals who specialize in obstetrics or gynecology, visit www.mycigna.com or contact customer service at the phone number listed on the back of your ID card.

A notice for Texas residents per Tex. Ins. Code §1218.001 et.al.: This plan has purchased an optional rider to cover elective abortions. The enrollee has the right to exclude from their plan, and not pay for, coverage for elective abortions.

Plan Highlights	In-Network
Lifetime Maximum	Unlimited
Plan Year Accumulation	Your Plan's Deductibles, Out-of-Pockets and benefit level limits accumulate on a calendar year basis unless otherwise stated.
Plan Coinsurance	Plan pays 100%
Maximum Reimbursable Charge	Not Applicable
Plan Deductible	Individual: None Family: None
	T dring. None
Plan Out-of-Pocket Maximum	Individual: \$1,500
	Family: \$3,000
All benefit copays/deductibles contribute towards your of	put-of-pocket maximum.

- Covered expenses that count towards your out-of-pocket maximum include customer paid coinsurance and charges for Mental Health and Substance Use Disorder.
- After each eligible family member meets his or her individual out-of-pocket maximum, the plan will pay 100% of their covered expenses. Or, after the family out-of-pocket maximum has been met, the plan will pay 100% of each eligible family member's covered expenses.
- This plan includes a combined Medical/Pharmacy out-of-pocket maximum.

Benefit	In-Network
Physician Services - Office Visits	
Primary Care Physician (PCP) Services/Office Visit	\$25 copay, and plan pays 100%
Specialty Care Physician Services/Office Visit	\$25 copay, and plan pays 100%
	er the PCP or Specialist cost share depending on how the provider contracts with Cigna (i.e
Surgery Performed in Physician's Office	Covered same as Physician Services - Office Visit
Allergy Treatment/Injections and Allergy Serum	·
Allergy serum dispensed by the physician in the office	Covered same as Physician Services - Office Visit
Note: Office copay does not apply if only the allergy serum is provided.	
Virtual Care	
Dedicated Virtual Providers - MDLIVE	
MDLIVE Urgent Virtual Care Services	\$25 copay, and plan pays 100%
<ul><li>Dermatology/Specialty Care Physician).</li><li>Lab services supporting a virtual visit must be obtained through determined through determi</li></ul>	under other benefits (e.g., Preventive Care, Primary Care Physician, Behavioral; edicated labs. rvices and consultations by dedicated virtual providers as medically appropriate through
Virtual Physician Services - Office Visits	
Primary Care Physician (PCP) Services/Office Visit	\$25 copay, and plan pays 100%
Specialty Care Physician Services/Office Visit	\$25 copay, and plan pays 100%
based technologies that are similar to office visit services provided	rvices and consultations as medically appropriate through audio, video, and secure interne
Preventive Care	
Preventive Care	
Birth through age 16	Plan pays 100%
Ages 17 and older	Plan pays 100%
5	, and other laboratory tests, supplementing the standard Preventive Care benefit when
Immunizations	
Birth through age 16	Plan pays 100%
Ages 17 and older	Plan pays 100%
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Benefit	In-Network
Mammogram, PAP, and PSA Tests	Plan pays 100%
Coverage includes the associated Preventive Outpatient Profession	al Services.
<ul> <li>Diagnostic-related services are covered at the same level of benefit</li> </ul>	s as other x-ray and lab services, based on Place of Service.
Inpatient	
Inpatient Hospital Facility Services	\$240 per admission copay, and plan pays 100%
Note: Includes all Lab and Radiology services, including Advanced Radiology	gical Imaging as well as Medical Specialty Drugs
Inpatient Hospital Physician's Visit/Consultation	Plan pays 100%
Inpatient Professional Services	Plan pays 100%
<ul> <li>For services performed by Surgeons, Radiologists, Pathologists and</li> </ul>	d Anesthesiologists
Outpatient	
Outpatient Facility Services	
Non-surgical treatment procedures are not subject to the facility per visit copay.	\$100 per facility visit copay, and plan pays 100%
Outpatient Professional Services	Plan pays 100%
For services performed by Surgeons, Radiologists, Pathologists and Anesthesiologists	
Emergency Services	
Emergency Room	
Includes Professional, X-ray and/or Lab services performed at the	\$100 copay, and plan pays 100%
Emergency Room and billed by the facility as part of the ER visit.	
Per visit copay is waived if admitted.  Urgent Care Facility	
<ul> <li>Includes Professional, X-ray and/or Lab services performed at the</li> </ul>	
• Includes Professional, X-ray and/of Lab services performed at the Urgent Care Facility and billed by the facility as part of the urgent	\$50 copay, and plan pays 100%
care visit.	
Ambulance	Plan pays 100%
Ambulance services used as non-emergency transportation (e.g., transporta	tion from hospital back home) generally are not covered.
Inpatient Services at Other Health Care Facilities	
Skilled Nursing Facility, Rehabilitation Hospital, Sub-Acute Facilities	
Annual Limit: 120 days	Plan pays 100%
Laboratory Services	
Physician's Services/Office Visit	Covered same as Physician Services - Office Visit
Independent Lab	Plan pays 100%
Outpatient Facility	Plan pays 100%
Radiology Services	
Physician's Services/Office Visit	Covered same as Physician Services - Office Visit
Outpatient Facility	Plan pays 100%
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Benefit	In-Network
Advanced Radiological Imaging (ARI)	Includes MRI, MRA, CAT Scan, PET Scan, etc.
Outpatient Facility	Plan pays 100%
Physician's Services/Office Visit	Covered same as Physician Services - Office Visit
Outpatient Therapy Services	
Outpatient Therapy and Chiropractic Services	Covered same as Physician Services - Office Visit
Annual Limits:	
Therapy - 60 days	rapy, Occupational Therapy, Physical Therapy, Pulmonary Rehabilitation, and Speech
<ul> <li>Limits are not applicable to mental health conditions for Physical, Sp</li> </ul>	peech and Occupational Therapies.
Note: Therapy days, provided as part of an approved Home Health Care pla	in, accumulate to the applicable outpatient therapy services maximum.
Cardiac Rehabilitation Services	Covered same as Physician Services - Office Visit
Annual Limit:	,
<ul> <li>Cardiac Rehabilitation - 36 days</li> </ul>	
Hospice	
Inpatient Facilities	Plan pays 100%
Outpatient Services	Plan pays 100%
Note: Includes Bereavement counseling provided as part of a hospice progra	am.
Bereavement Counseling (for services not provide	d as part of a hospice program)
Services Provided by a Mental Health Professional	Covered under Mental Health benefit
Medical Specialty Drugs	
Outpatient Facility	Plan pays 100%
Physician's Office	Plan pays 100%
Home	Plan pays 100%
<b>Note:</b> This benefit only applies to the cost of the Infusion Therapy drugs admicharges.	ninistered. This benefit does not cover the related Facility, Office Visit or Professional

Benefit	In-Network
Maternity	
Initial Visit to Confirm Pregnancy	Covered same as Physician Services - Office Visit
All Subsequent Prenatal Visits, Postnatal Visits and Physician's Delivery Charges (Global Maternity Fee)	Plan pays 100%
<b>Office Visits in Addition to Global Maternity Fee</b> (Performed by OB/GYN or Specialist)	Covered same as Physician Services - Office Visit
Delivery - Facility (Inpatient Hospital, Birthing Center)	Covered same as plan's Inpatient Hospital benefit
Abortion	
Abortion Services	Plan pays 100%
Note: Elective and non-elective procedures	
Family Planning	
Women's Services	Plan pays 100%
Includes contraceptive devices as ordered or prescribed by a physicia	an and surgical sterilization services, such as tubal ligation (excludes reversals)
Men's Services	Coverage varies based on Place of Service
Includes surgical sterilization services, such as vasectomy (excludes	
Infertility	
line	
Infertility Treatment	edical condition up to the point an infertility condition is diagnosed. Services will be covered as
Infertility Treatment Note: Coverage will be provided for the treatment of an underlying me	edical condition up to the point an infertility condition is diagnosed. Services will be covered as
Infertility Treatment Note: Coverage will be provided for the treatment of an underlying me any other illness.	edical condition up to the point an infertility condition is diagnosed. Services will be covered as Plan pays 100%
Infertility Treatment Note: Coverage will be provided for the treatment of an underlying me any other illness. Other Health Care Facilities/Services	Plan pays 100%
Infertility Treatment Note: Coverage will be provided for the treatment of an underlying me any other illness. Other Health Care Facilities/Services Home Health Care • Annual Limit: 120 days (The limit is not applicable to mental h • 16 hour maximum per day	Plan pays 100% health and substance use disorder conditions.)
Infertility Treatment Note: Coverage will be provided for the treatment of an underlying me any other illness. Other Health Care Facilities/Services Home Health Care • Annual Limit: 120 days (The limit is not applicable to mental h	Plan pays 100% health and substance use disorder conditions.)
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Infertility Treatment Note: Coverage will be provided for the treatment of an underlying me any other illness. Other Health Care Facilities/Services Home Health Care Annual Limit: 120 days (The limit is not applicable to mental h 16 hour maximum per day Note: Includes outpatient private duty nursing when approved as med Organ Transplants Inpatient Hospital Facility Services LifeSOURCE Facility Non-LifeSOURCE Facility Inpatient Professional Services LifeSOURCE Facility	Plan pays 100%         health and substance use disorder conditions.)         dically necessary         \$240 per admission copay, and plan pays 100%         Covered same as plan's Inpatient Hospital benefit         Plan pays 100%
Infertility Treatment Note: Coverage will be provided for the treatment of an underlying me any other illness. Other Health Care Facilities/Services Home Health Care Annual Limit: 120 days (The limit is not applicable to mental h 16 hour maximum per day Note: Includes outpatient private duty nursing when approved as med Organ Transplants Inpatient Hospital Facility Services LifeSOURCE Facility Non-LifeSOURCE Facility Inpatient Professional Services LifeSOURCE Facility Non-LifeSOURCE Facility Non-LifeSOURCE Facility	Plan pays 100%         health and substance use disorder conditions.)         dically necessary         \$240 per admission copay, and plan pays 100%         Covered same as plan's Inpatient Hospital benefit         Plan pays 100%         Covered same as plan's Inpatient Professional benefit
Infertility Treatment Note: Coverage will be provided for the treatment of an underlying me any other illness. Other Health Care Facilities/Services Home Health Care Annual Limit: 120 days (The limit is not applicable to mental h 16 hour maximum per day Note: Includes outpatient private duty nursing when approved as med Organ Transplants Inpatient Hospital Facility Services LifeSOURCE Facility Non-LifeSOURCE Facility Inpatient Professional Services LifeSOURCE Facility	Plan pays 100%         health and substance use disorder conditions.)         dically necessary         \$240 per admission copay, and plan pays 100%         Covered same as plan's Inpatient Hospital benefit         Plan pays 100%         Covered same as plan's Inpatient Professional benefit

Benefit	In-Network
Breast Feeding Equipment and Supplies	
<ul> <li>Limited to the rental of one breast pump per birth as ordered or prescribed by a physician</li> </ul>	Plan pays 100%
Includes related supplies	
External Prosthetic Appliances (EPA)	Plan pays 100%
Annual Limit: Unlimited	
<ul> <li>Temporomandibular Joint Disorder (TMJ)</li> <li>Unlimited lifetime maximum</li> </ul>	Coverage varies based on Place of Service
Note: Provided on a limited, case-by-case basis. Excludes appliances and c	orthodontic treatment.
Bariatric Surgery     Unlimited lifetime limit	Coverage varies based on Place of Service
clinically severe (morbid) obesity	ges that are the result of any surgery performed for the management of obesity or
<ul> <li>weight loss programs or treatments, whether prescribed or recommendation</li> </ul>	ended by a physician or under medical supervision
Routine Foot Care	Not Covered
Note: Services associated with foot care for diabetes and peripheral vascula	ar disease are covered when approved as medically necessary.
Hearing Aids	Plan pays 100%
Maximum of 2 devices per lifetime	
<ul> <li>Includes testing and fitting of hearing aid devices at Physician Office</li> </ul>	e Visit cost share

Benefit	In-Network
Mental Health and Substance Use Disorder	
Inpatient Mental Health	\$240 per admission copay, and plan pays 100%
Outpatient Mental Health – Physician's Office	\$25 copay, and plan pays 100%
Outpatient Mental Health – All Other Services	Plan pays 100%
Inpatient Substance Use Disorder	\$240 per admission copay, and plan pays 100%
Outpatient Substance Use Disorder – Physician's Office	\$25 copay, and plan pays 100%
Outpatient Substance Use Disorder – All Other Services	Plan pays 100%
Annual Limits: • Unlimited maximum	
<ul> <li>Notes:</li> <li>Inpatient includes Acute Inpatient and Residential Treatment.</li> </ul>	nd group therapy, psychotherapy, medication management, etc.

#### Mental Health/Substance Use Disorder Utilization Review, Case Management and Programs

#### **Inpatient and Outpatient Management**

- Inpatient utilization review and case management
- Outpatient utilization review and case management
- Partial Hospitalization
- Intensive outpatient programs
- Changing Lives by Integrating Mind and Body Program
- Lifestyle Management Programs: Stress Management, Tobacco Cessation and Weight Management.
- Narcotic Therapy Management
- inMynd<sup>™</sup> program a comprehensive, holistic solution to help recognize and find resources to treat behavioral health conditions.

Pharmacy	In-Network
Cost Share and Supply	
<ul> <li>Cigna Pharmacy Cost Share</li> <li>Retail – up to 90-day supply (except Specialty up to 30-day supply)</li> <li>Home Delivery – up to 90-day supply</li> </ul>	Retail (per 30-day supply):         Generic: You pay \$10         Preferred Brand: You pay \$20         Non-Preferred Brand: You pay \$40         Retail (per 90-day supply):         Generic: You pay \$20         Preferred Brand: You pay \$40         Preferred Brand: You pay \$20         Preferred Brand: You pay \$20         Non-Preferred Brand: You pay \$40         Non-Preferred Brand: You pay \$40         Non-Preferred Brand: You pay \$80
	Home Delivery (per 90-day supply): Generic: You pay \$20 Preferred Brand: You pay \$40
	Non-Preferred Brand: You pay \$80

- Retail drugs for a 30 day supply may be obtained In-Network at a wide range of pharmacies across the nation although prescriptions for a 90 day supply (such as maintenance drugs) will be available at select network pharmacies.
- Cigna 90 Now Program: You can choose to fill your medications in a 30- or 90-day supply. If you choose to fill a 30-day prescription, it can be filled at any network retail pharmacy or network home delivery pharmacy. If you choose to fill a 90-day prescription, it must be filled at a 90-day network retail pharmacy or network home delivery pharmacy to be covered by the plan.
- This plan will not cover out-of-network pharmacy benefits.
- Specialty medications are used to treat an underlying disease which is considered to be rare and chronic including, but not limited to, multiple sclerosis, hepatitis C or rheumatoid arthritis. Specialty Drugs may include high cost medications as well as medications that may require special handling and close supervision when being administered.
- Patient is responsible for the applicable cost share based upon the tier of the dispensed medication.
- Your pharmacy benefits share an out-of-pocket maximum with the medical/behavioral benefits.

### For Vermont residents:

For prescription drug plans that include a mail order drug plan (home delivery), the copayment for a 90-day supply at retail or mail order pharmacies will be equal to three times the copayment for a 30-day supply. The copayment for a 90-day supply when obtained from either a retail or mail order drug pharmacy will be equal. The mail order drug plan coinsurance level for a 90-day supply will be the same as the retail coinsurance level. Each prescription order or refill will be limited to up to a consecutive 90-day supply at a mail order or retail participating pharmacy, unless limited by the drug manufacturer's packaging or other applicable law.

## **Drugs Covered**

### **Prescription Drug List:**

Your Cigna Standard Prescription Drug List includes a full range of drugs including all those required under applicable health care laws. To check which drugs are included in your plan, please log on to myCigna.com.

Some highlights:

- Self Administered injectables are covered.
- Contraceptive devices and drugs are covered with federally required products covered at 100%.
- Insulin, glucose test strips, lancets, insulin needles & syringes, insulin pens and cartridges are covered.

# **Pharmacy Program Information**

### **Pharmacy Clinical Management: Essential**

Your plan features drug management programs and edits to ensure safe prescribing, and access to medications proven to be the most reliable and cost effective for the medical condition, including:

- Prior authorization requirements
- Step Therapy on select classes of medications and drugs new to the market
- Quantity limits, including maximum daily dose edits, quantity over time edits, duration of therapy edits, and dose optimization edits
- Age edits, and refill-too-soon edits
- Plan exclusion edits
- Current users of Step Therapy medications will be allowed one 30-day fill during the first three months of coverage before Step Therapy program applies.
- Your plan includes Specialty Drug Management features, such as prior authorization and quantity limits, to ensure the safe prescribing and access to specialty medications.
- For customers with complex conditions taking a specialty medication, we will offer Accredo Therapeutic Resource Centers (TRCs) to provide specialty medication and condition counseling. For customers taking a specialty medication not dispensed by Accredo, Cigna experts will offer this important specialty medication and condition counseling.

### **Patient Assurance Program**

Your plan includes the Patient Assurance Program, which waives the deductible and reduces the amount you owe for certain medications used to treat chronic conditions included in the program. Additionally:

- Any amount you pay for these medications only count toward meeting your out-of-pocket maximum.
- Any discount provided by a pharmaceutical manufacturer for these medications only count toward meeting your out-of-pocket maximum.

# **Additional Information**

### **Case Management**

Coordinated by Cigna HealthCare. This is a service designated to provide assistance to a patient who is at risk of developing medical complexities or for whom a health incident has precipitated a need for rehabilitation or additional health care support. The program strives to attain a balance between quality and cost effective care while maximizing the patient's quality of life.

Additi	tional Information
Health Advisor - A	
Support for healthy and at-risk individuals to help them stay healthy	
Health Assessments	Included
Health and Wellness Coaching	Included
Gaps in Care Coaching	
Treatment Decision Support	
Educate and Refer	
Healthy Pregnancies/Healthy Babies	
Care Management outreach	\$250 (1st trimester) / \$125 (2nd trimester) - Option 2
Maternity Case Management	\$250 (TSt timester) / \$125 (2nd timester) - Option 2
Neo-natal Case Management	
Out-of-Network Emergency Services Charges	
1. Emergency Services are covered at the In-Network cost-sharing level as	is required by applicable state or federal law if services are received from a non-participation
(Out-of-Network) provider.	
	covered Emergency Services rendered in an Out-of-Network Hospital, or by an Out-of-
Network provider in an In-Network Hospital, is the amount agreed to by the	e Out-of-Network provider and Cigna, or as required by applicable state or federal law.
Medicare and whose insurance is continued for any reason as provided in t	ormer Employee's Dependent, or an Employee's Domestic Partner who is also eligible for
after that person has been eligible for Medicare for 30 months.	
	blan will pay as the Secondary Plan to Medicare Part A and B <b>regardless if the person is</b> he person is he person seeks care at a Medicare Provider or not for Medicare covered services.
Multiple Surgical Reduction Multiple surgeries performed during one operating session result in paymer as any other surgery.	ent reduction of 50% to the surgery of lesser charge. The most expensive procedure is pair
One Guide	
Available by phone or through myCigna mobile application. One Guide help programs.	lps you navigate the health care system and make the most of your health benefits and
Pre-Certification - Continued Stay Review - PHS Inpatient - required for In-Network: Coordinated by your physician	or all inpatient admissions
Pre-Existing Condition Limitation (PCL) does not apply.	
Pre-Existing Condition Limitation (PCL) does not apply. 09/01/2023	
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Pre-Existing Condition Limitation (PCL) does not apply. 09/01/2023 CA	10 of 14 ©Cigna 202

# **Additional Information**

Your Health First - 200

Individuals with one or more of the chronic conditions, identified on the right, may be eligible to receive the following type of support:

- Condition Management
- Medication adherence
- Risk factor management
- Lifestyle issues
- Health & Wellness issues
- Pre/post-admission
- Treatment decision support
- Gaps in care

- Holistic health support for the following chronic health conditions:
  - Heart Disease
  - Coronary Artery Disease
  - Angina
  - Congestive Heart Failure
  - Acute Myocardial Infarction
  - Peripheral Arterial Disease
  - Asthma
  - Chronic Obstructive Pulmonary Disease (Emphysema and Chronic Bronchitis)
  - Diabetes Type 1
  - Diabetes Type 2
  - Metabolic Syndrome/Weight Complications
  - Osteoarthritis
  - Low Back Pain
  - Anxiety
  - Bipolar Disorder
  - Depression

# **Definitions**

**Coinsurance** - The portion of covered expenses you are responsible for is called Coinsurance.

Copay - A flat fee you pay for certain covered services such as doctor's visits or prescriptions.

Deductible - A flat dollar amount you must pay out of your own pocket before your plan begins to pay for covered services.

**Out-of-Pocket Maximum** - Specific limits for the total amount you will pay out of your own pocket before your plan coinsurance percentage no longer applies. Once you meet these maximums, your plan then pays 100 percent of the "Maximum Reimbursable Charges" or negotiated fees for covered services.

Place of service - Your plan pays based on where you receive services. For example, for hospital stays, your coverage is paid at the inpatient level.

Prescription Drug List - The list of prescription brand and generic drugs covered by your pharmacy plan.

**Professional Services** - Services performed by Surgeons, Assistant Surgeons, Hospital Based Physicians, Radiologists, Pathologists and Anesthesiologists **Transition of Care** - Provides in-network health coverage to new customers when the customer's doctor is not part of the Cigna network and there are approved clinical reasons why the customer should continue to see the same doctor.

# **Exclusions**

### What's Not Covered (not all-inclusive):

Your plan provides for most medically necessary services. The complete list of exclusions is provided in your Certificate or Summary Plan Description. To the extent there may be differences, the terms of the Certificate or Summary Plan Description control. Examples of things your plan does not cover, unless required by law or covered under the pharmacy benefit, include (but aren't limited to):

- Care for health conditions that are required by state or local law to be treated in a public facility.
- Care required by state or federal law to be supplied by a public school system or school district.
- Treatment of an Injury or Sickness which is due to war, declared or undeclared.
- Charges which you are not obligated to pay or for which you are not billed or for which you would not have been billed except that they were covered under

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### **Exclusions**

this plan. For example, if Cigna determines that a provider or Pharmacy is or has waived, reduced, or forgiven any portion of its charges and/or any portion of Copayment, Deductible, and/or Coinsurance amount(s) you are required to pay for a Covered Expense (as shown on The Schedule) without Cigna's express consent, then Cigna shall have the right to deny the payment of benefits in connection with the Covered Expense, or reduce the benefits in proportion to the amount of the Copayment, Deductible, and/or Coinsurance amounts waived, forgiven or reduced, regardless of whether the provider or Pharmacy represents that you remain responsible for any amounts that your plan does not cover. Cigna shall have the right to require you to provide proof sufficient to Cigna that you have made your required cost share payment(s) prior to the payment of any benefits by Cigna. This exclusion includes, but is not limited to, charges of a non-Participating Provider who has agreed to charge you or charged you at an in-network benefits level or some other benefits level not otherwise applicable to the services received.

- Charges arising out of or relating to any violation of a healthcare-related state or federal law or which themselves are a violation of a healthcare-related state or federal law.
- Assistance in the activities of daily living, including but not limited to eating, bathing, dressing or other Custodial Services or self-care activities, homemaker services and services primarily for rest, domiciliary or convalescent care.
- For or in connection with experimental, investigational or unproven services.
- Experimental, investigational and unproven services are medical, surgical, diagnostic, psychiatric, substance use disorder or other health care technologies, supplies, treatments, procedures, drug or Biologic therapies, or devices that are determined by the utilization review Physician to be:
  - o Not approved by the U.S. Food and Drug Administration (FDA) or other appropriate regulatory agency to be lawfully marketed;
  - o Not demonstrated, through existing peer-reviewed, evidence-based, scientific literature to be safe and effective for treating or diagnosing the condition or Sickness for which its use is proposed;
  - o The subject of review or approval by an Institutional Review Board for the proposed use except as provided in the "Clinical Trials" sections of this plan; or
  - o The subject of an ongoing phase I, II or III clinical trial, except for routine patient care costs related to qualified clinical trials as provided in the "Clinical Trials" sections of this plan.
- In determining whether any such technologies, supplies, treatments, drug or Biologic therapies, or devices are experimental, investigational and/or unproven, the utilization review Physician may rely on the clinical coverage policies maintained by Cigna or the Review Organization. Clinical coverage policies may incorporate, without limitation and as applicable, criteria relating to U.S. Food and Drug Administration-approved labeling, the standard medical reference compendia and peer-reviewed, evidence-based scientific literature or guidelines. The plan or policy shall not deny coverage for a drug or Biologic therapy as experimental, investigational and unproven if the drug or Biologic therapy is otherwise approved by the FDA to be lawfully marketed, has not been contraindicated by the FDA for the use for which the drug or Biologic has been prescribed, and is recognized as safe and effective for the treatment of cancer in any of the standard reference compendia: (A) The American Hospital Formulary Service's Drug Information, (B) One of the following compendia if recognized by the federal Centers for Medicare and Medicaid Services as part of an anticancer chemotherapeutic regimen: (i) The Elsevier Gold Standard's Clinical Pharmacology; (ii) The National Comprehensive Cancer Network Drug and Biologics compendium; (iii) The Thomson Micromedix DrugDex, (C) two articles from major peer-reviewed medical journals that that present data supporting the proposed off-label use or uses as generally safe and effective unless there is clear and convincing contradictory evidence presented in a major peer-reviewed medical journal.
- Cosmetic surgery and therapies. Cosmetic surgery or therapy is defined as surgery or therapy performed to improve or alter appearance or self-esteem or to
  treat psychological symptomatology or psychosocial complaints related to one's appearance. Cosmetic surgery and therapy does not include gender
  reassignment services.
- The following services are excluded from coverage regardless of clinical indications: macromastia or gynecomastia surgeries; abdominoplasty; panniculectomy; rhinoplasty; blepharoplasty; orthognathic surgeries; redundant skin surgery; removal of skin tags; acupressure; craniosacral/cranial therapy; dance therapy; movement therapy; applied kinesiology; rolfing; prolotherapy; and extracorporeal shock wave lithotripsy (ESWL) for musculoskeletal and orthopedic conditions.

#### Dental treatment of the teeth, gums or structures directly supporting the teeth, including dental X-rays, examinations, repairs, orthodontics (unless services)

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### **Exclusions**

are an integral part of reconstructive surgery for Cleft Palate), periodontics, casts, splints and services for dental malocclusion, for any condition. However, facility charges and charges for general anesthesia or deep sedation which cannot be administered in a dental office are covered when Medically Necessary. Charges made for services or supplies provided for or in connection with an accidental Injury to teeth are also covered provided a continuous course of dental treatment is started within six months of an accident.

- Medical and surgical services, initial and repeat, intended for the treatment or control of obesity, except for treatment of clinically severe (morbid) obesity as shown in Covered Expenses, including: medical and surgical services to alter appearance or physical changes that are the result of any surgery performed for the management of obesity or clinically severe (morbid) obesity; and weight loss programs or treatments, whether prescribed or recommended by a Physician or under medical supervision.
- Unless otherwise covered in this plan, for reports, evaluations, physical examinations, or hospitalization not required for health reasons including, but not limited to, employment, insurance or government licenses, and court-ordered, forensic or custodial evaluations.
- Court-ordered treatment or hospitalization, unless such treatment is prescribed by a Physician and listed as covered in this plan.
- Infertility services including infertility drugs, surgical or medical treatment programs for infertility, including in vitro fertilization, gamete intrafallopian transfer (GIFT), zygote intrafallopian transfer (ZIFT), variations of these procedures, and any costs associated with the collection, washing, preparation or storage of sperm for artificial insemination (including donor fees). Cryopreservation of donor sperm and eggs are also excluded from coverage.
- Reversal of male or female voluntary sterilization procedures.
- Any medications, drugs, services or supplies for the treatment of male or female sexual dysfunction such as, but not limited to, treatment of erectile dysfunction (including penile implants), anorgasmy, and premature ejaculation.
- Medical and Hospital care and costs for the infant child of a Dependent, unless this infant child is otherwise eligible under this plan.
- Non-medical counseling and/or ancillary services including, but not limited to, Custodial Services, educational services, vocational counseling, training and rehabilitation services, behavioral training (other than behavioral training services for pervasive developmental disorder or autism), biofeedback, neurofeedback, hypnosis, sleep therapy, return to work services, work hardening programs, and driver safety courses.
- Consumable medical supplies other than ostomy supplies and urinary catheters. Excluded supplies include, but are not limited to bandages and other disposable medical supplies, skin preparations and test strips, except as specified in the "Home Health Care Services" or "Breast Reconstruction and Breast Prostheses" sections of this plan.
- Private Hospital rooms and/or private duty nursing except as provided under the Home Health Care Services provision.
- Personal or comfort items such as personal care kits provided on admission to a Hospital, television, telephone, newborn infant photographs, complimentary meals, birth announcements, and other articles which are not for the specific treatment of an Injury or Sickness.
- Artificial aids including, but not limited to, corrective orthopedic shoes, arch supports, elastic stockings, garter belts, corsets, dentures and wigs.
- Aids or devices that assist with non-verbal communications, including but not limited to communication boards, pre-recorded speech devices, laptop computers, desktop computers, Personal Digital Assistants (PDAs), Braille typewriters, visual alert systems for the deaf and memory books.
- Corrective lenses and associated services (prescription exams and fittings), including eyeglass lenses and frames and contact lenses, except for the first pair of corrective lenses, or the first set of eyeglass lenses and frames and associated services for treatment of keratoconus or following cataract surgery.
- Routine refractions, eye exercises and surgical treatment for the correction of a refractive error, including radial keratotomy.
- Treatment by acupuncture.
- All non-injectable prescription drugs unless Physician administration or oversight is required, injectable prescription drugs to the extent they do not require Physician supervision and are typically considered self-administered drugs, non-prescription drugs, and investigational and experimental drugs, except as provided in this plan.
- Routine foot care, including the paring and removing of corns and calluses and toenail maintenance. However, foot care services for diabetes, peripheral neuropathies, and peripheral vascular disease are covered.
- Membership costs or fees associated with health clubs, weight loss programs and smoking cessation programs. This does not apply to in-person and

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CA

Open Access Plus In-Network - OAPIN Plan

### **Exclusions**

telephonic behavioral tobacco cessation counseling.

- For a diagnosis other than pervasive developmental disorder or autism, the following exclusions apply genetic screening or pre-implantations genetic screening. General population-based genetic screening is a testing method performed in the absence of any symptoms or any significant, proven risk factors for genetically linked inheritable disease.
- Dental implants for any condition, unless services are an integral part of reconstructive surgery for Cleft Palate.
- Fees associated with the collection or donation of blood or blood products, except for autologous donation in anticipation of scheduled services where in the utilization review Physician's opinion the likelihood of excess blood loss is such that transfusion is an expected adjunct to surgery.
- Blood administration for the purpose of general improvement in physical condition.
- Cost of biologicals that are immunizations or medications to protect against occupational hazards and risks.
- Cosmetics, dietary supplements and health and beauty aids.
- Enteral feedings, supplies and specialty formulated medical foods that are prescribed and non-prescribed, except for infant formula needed for the treatment of inborn errors of metabolism.
- For services related to an Injury or Sickness paid under workers' compensation, occupational disease or similar laws.
- Massage therapy.
- Certain Medical Pharmaceuticals that are a Therapeutic Equivalent or Therapeutic Alternative to another covered Medical Pharmaceutical(s) and is administered in connection with a covered service rendered in an inpatient, outpatient, Physician's office or home health care setting. Such determinations may be made periodically, and benefits for a Medical Pharmaceutical that was previously excluded under this provision may be reinstated at any time.

### These are only the highlights

This summary outlines the highlights of your plan. For a complete list of both covered and not covered services, including benefits required by your state, see your employer's insurance certificate, service agreement or summary plan description -- the official plan documents. If there are any differences between this summary and the plan documents, the information in the plan documents takes precedence.

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EHB State: CA

# DISCRIMINATION IS AGAINST THE LAW

### **Medical coverage**

Cigna complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Cigna does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Cigna:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact customer service at the toll-free number shown on your ID card, and ask a Customer Service Associate for assistance.

If you believe that Cigna has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance by sending an email to ACAGrievance@Cigna.com or by writing to the following address:

Cigna Nondiscrimination Complaint Coordinator PO Box 188016 Chattanooga, TN 37422

If you need assistance filing a written grievance, please call the number on the back of your ID card or send an email to ACAGrievance@Cigna.com. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, DC 20201 1.800.368.1019, 800.537.7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.



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## Proficiency of Language Assistance Services

**English** – ATTENTION: Language assistance services, free of charge, are available to you. For current Cigna customers, call the number on the back of your ID card. Otherwise, call 1.800.244.6224 (TTY: Dial 711).

**Spanish** – ATENCIÓN: Hay servicios de asistencia de idiomas, sin cargo, a su disposición. Si es un cliente actual de Cigna, llame al número que figura en el reverso de su tarjeta de identificación. Si no lo es, llame al 1.800.244.6224 (los usuarios de TTY deben llamar al 711).

Chinese - 注意:我們可為您免費提供語言協助服務。對於 Cigna 的現有客戶,請致電您的 ID 卡背面的號碼。其他客戶請致電 1.800.244.6224 (聽障專線:請撥 711)。

Vietnamese – XIN LƯU Ý: Quý vị được cấp dịch vụ trợ giúp về ngôn ngữ miễn phí. Dành cho khách hàng hiện tại của Cigna, vui lòng gọi số ở mặt sau thẻ Hội viên. Các trường hợp khác xin gọi số 1.800.244.6224 (TTY: Quay số 711).

Korean - 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 현재 Cigna 가입자님들께서는 ID 카드 뒷면에 있는 전화번호로 연락해주십시오. 기타 다른 경우에는 1.800.244.6224 (TTY: 다이얼 711)번으로 전화해주십시오.

**Tagalog** – PAUNAWA: Makakakuha ka ng mga serbisyo sa tulong sa wika nang libre. Para sa mga kasalukuyang customer ng Cigna, tawagan ang numero sa likuran ng iyong ID card. O kaya, tumawag sa 1.800.244.6224 (TTY: I-dial ang 711).

Russian – ВНИМАНИЕ: вам могут предоставить бесплатные услуги перевода. Если вы уже участвуете в плане Cigna, позвоните по номеру, указанному на обратной стороне вашей идентификационной карточки участника плана. Если вы не являетесь участником одного из наших планов, позвоните по номеру 1.800.244.6224 (TTY: 711).

Arabic - برجاء الانتباد خدمات الترجمة المجانية متاحة لكم. لعملاء Cigna الحاليين برجاء الاتصال بالرقم المدون علي ظهر بطاقتكم الشخصية. او اتصل ب 1.800.244.6224 (TTY: اتصل ب 711). French Creole – ATANSYON: Gen sèvis èd nan lang ki disponib gratis pou ou. Pou kliyan Cigna yo, rele nimewo ki dèyè kat ID ou. Sinon, rele nimewo 1.800.244.6224 (TTY: Rele 711).

**French** – ATTENTION: Des services d'aide linguistique vous sont proposés gratuitement. Si vous êtes un client actuel de Cigna, veuillez appeler le numéro indiqué au verso de votre carte d'identité. Sinon, veuillez appeler le numéro 1.800.244.6224 (ATS : composez le numéro 711).

**Portuguese** – ATENÇÃO: Tem ao seu dispor serviços de assistência linguística, totalmente gratuitos. Para clientes Cigna atuais, ligue para o número que se encontra no verso do seu cartão de identificação. Caso contrário, ligue para 1.800.244.6224 (Dispositivos TTY: marque 711).

**Polish** – UWAGA: w celu skorzystania z dostępnej, bezpłatnej pomocy językowej, obecni klienci firmy Cigna mogą dzwonić pod numer podany na odwrocie karty identyfikacyjnej. Wszystkie inne osoby prosimy o skorzystanie z numeru 1 800 244 6224 (TTY: wybierz 711).

Japanese - 注意事項:日本語を話される場合、無料の言語支援サービスをご利用いただけます。現在のCignaのお客様は、IDカード裏面の電話番号まで、お電話にてご連絡ください。その他の方は、1.800.244.6224 (TTY: 711) まで、お電話にてご連絡ください。

Italian – ATTENZIONE: Sono disponibili servizi di assistenza linguistica gratuiti. Per i clienti Cigna attuali, chiamare il numero sul retro della tessera di identificazione. In caso contrario, chiamare il numero 1.800.244.6224 (utenti TTY: chiamare il numero 711).

**German** – ACHTUNG: Die Leistungen der Sprachunterstützung stehen Ihnen kostenlos zur Verfügung. Wenn Sie gegenwärtiger Cigna-Kunde sind, rufen Sie bitte die Nummer auf der Rückseite Ihrer Krankenversicherungskarte an. Andernfalls rufen Sie 1.800.244.6224 an (TTY: Wählen Sie 711).

Persian (Farsi) – توجه: خدمات کمک زبانی، به صورت رایگان به شما ارائه میشود. برای مشتریان فعلی Cigna، لطفاً با شمارهای که در بیست کارت شناسایی شماست تماس بگیرید. در غیر اینصورت با شماره 1.800.244.6224 تماس بگیرید (شماره تلفن ویژه ناشنوایان: شماره 711 را شمارهگیری کنید).